Is Your Organization Ready to Build a Global Capability Center?



As more Fortune 1000 companies shift to global capability models, the question isn't if—it's how ready are you? Use this checklist to evaluate your organization's readiness and identify areas to strengthen as you prepare to launching your company's GCC.

Strategic Alignment

- ☐ We have long-term goals that a GCC could help advance (e.g., scaling innovation, global delivery, digital transformation, GenAI).
- ☐ Our leadership team sees a global capability center as a strategic asset, considering a vendor consolidation move.
- ☐ We're actively evaluating our future talent or operating model needs.

Delivery Model & Operations

- ☐ Our current delivery approach has limitations, such as resource constraints, cost pressure, quality, or speed to market concerns.
- ☐ We're open to a model that offers more control, transparency, and IP retention than traditional outsourcing.
- ☐ We're exploring models beyond vendor-led solutions (like build-operate-transfer, managed GCCs or hybrid options).

Organizational Readiness

- ☐ We have leaders in place who can drive change across IT, HR, and business units.
- ☐ We're ready to engage expert advice from a GCC specialist firm.
- ☐ We have—or are building—governance and compliance processes for global operations.

Focus on Talent & Innovation

- ☐ We need to scale specialized skills (e.g., product engineering, data science, Gen AI).
- ☐ We're finding it hard to source or retain key talent in our current markets.
- ☐ We want to tap into India's world-class talent ecosystem to support innovation.

Count your Checkmarks

10–12: You're likely GCC-ready. Now's the time to explore your ideal model.
6–9: You're on the path. Let's identify what's needed to move forward confidently.
0–5: You may benefit from strategic planning support to build toward a GCC opportunity.

Contact us for your free GCC Consultation today.

www.smc2.com
info@smc2.com